

FAQ

BASE{DOCK}

1. How exactly does the BASE{DOCK} work?

- The BASE{DOCK} is designed to securely hold your existing iPhone/iPod cable (although a cable is also supplied with the product, or sold separately) thereby creating an attractive dock.

2. Which iPhones/iPods is the BASE{DOCK} compatible with?

- All iPhone and iPod models

3. Which cables are compatible with the BASE{DOCK}?

- Apple cable supplied with your iPod or iPhone
- BASE{WIRE} for audio and charge (varying lengths are available on our website)
- CHARGE{WIRE} for charge and synch (varying lengths are available on our website)

4. My iPhone/iPod won't physically dock with the connector

- Make sure you have fitted your cable to your BASE{DOCK} the right way around.
- Make sure your cable is securely clamped in place.
- If your iPhone/iPod has a protective case, make sure the cable is fitted high enough to accommodate this.

5. Which cables are included with the product?

- A 1m CHARGE{WIRE} is supplied

6. Does the BASE{DOCK} include speakers?

- No.

7. Does the BASE{DOCK} include a wall plug for mains charging?

- No, but you can use the USB mains power adaptor supplied with your iPhone.

8. Does the BASE{DOCK} include cables to connect to my Hi-Fi?

- No, to do this you will need to purchase our BASE{WIRE} product available on our website.

9. What colour/finish is the BASE{DOCK}?

- The BASE{DOCK} has a metal cast casing with an attractive silver finish. No other colours or finishes are currently available.

10. Will the BASE{DOCK} scratch the surface of my furniture?

- The BASE{DOCK} has soft rubber feet fitted to provide a stable non-slip base.